

# Data Analyst Intern at Operations Performance Management (limited 6-11 months, 60-100%, all genders)

Operations Performance Management is right at the heart of SWISS' operations, contributing every day to insights-based decision making and continuous performance improvements of our airline operations. This internship provides a unique opportunity to gain experience not only in data analysis, but also in airline operations.

#### **Tasks**

Are you passionate about data analysis and creating an impact with tangible business improvements? Then join our SWISS Operations Performance Management team and apply your data skills to actual business challenges, shaping SWISS' journey towards a truly data-driven company!

As a Data Analyst Intern you take a front-seat role in advising SWISS' operations management. You will support running data projects, ad-hoc analyses and have the chance to get a glimpse of how we use and enhance the operational data landscape of a global airline.

- Provide valuable data-driven insights supporting decisionmaking within SWISS' Operations & Steering team.
- Create data visualizations, reporting and interactive dashboards.
- Create insightful analyses to help quantify key drivers to optimize SWISS' operational performance.
- Contribute to our operational data landscape & support automation.
- Foster data democratization and self-service capabilities across the company.
- Collaborate and effectively communicate data insights across various stakeholders from SWISS' Operations departments.

#### Requirements

- Workload Specification: For this position, a 60%-100% workload is preferred.
- HF diploma, Bachelor's, Master's students or graduates (HF diploma & Bachelor's students must have completed at least three semesters) in an analytical subject, e.g., data science, engineering, economics, statistics, mathematics or related fields.
- Knowledge of SQL coding, good command of at least one programming language (R or Python preferred).
- Data science and/or data engineering background is an advantage.
- Ability to work independently, yet a team-player with strong communication, and social skills.
- Excellent oral and written presentation skills; competences in analysis and management presentations.
- Good knowledge of Microsoft Office, especially PowerPoint, and Excel.

Facts	
Location:	Zürich / Kloten
Employment level:	University internship
Function:	Administration, IT
Working time:	Full-time or part-time
Salary:	CHF 2,500 gross per month for Bachelor and Advanced Federal Diploma of Higher Education students or graduates / CHF 3,000 gross per month for Master students or graduates
Publishing date:	06-03-2024
Application deadline:	06-17-2024
Starting date:	August 01, 2024



#### **Benefits**







Subsidized parking or public transport



Company health management



25 days of annual vacation



Nursery



Flight benefits











Remote working

Modern Offices

Diversity programmes

Discounts

Employee and networking events

Paid maternity and paternity leave

#### Contact

Please apply via our career page swiss.com/career. The contact person is Coralie Choisnet, Operation Planning & Steering. We are looking forward to your application.

### **Coralie Choisnet**

Operation Planning & Steering Swiss International Air Lines AG

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## Company

About Swiss International Air Lines AG

It's the little differences that make working at SWISS so appealing. The fact, for example, that we treat every detail with care, see quality in terms of hospitality and view nationality through an international lens. In a similar way, we see variety as richness, a job as an experience and SWISS as a world of inspiration. You, too, will be stimulated in our special working environment - one in which, wherever you are, you'll always feel: Truly SWISS.... where people matter.

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