

# Internship in the Lufthansa Group Digital Hangar @SWISS (limited 6 months, 80-100%, all genders)

We are the digital pulse of aviation – offering you the unique opportunity to join us in building Communities of Practice in the Product Domain of the Lufthansa Group Digital Hangar.

#### **Tasks**

Community of Practice (CoP) help us in achieving horizontal alignment across all value streams of the Digital Hangar. Promoting collaboration and innovation, creating a culture of continuous improvement.

As an intern, you will be working closely with the Community of Practice Leaders, as well as with Community Members.

- Support the elaboration of CoP communication concepts (Sharepoint)
- Define CoP relevant onboarding concepts
- Support the organization and moderation of CoP Meetings (1x in Q4) and Calls (weekly)
- Support the CoP Lead in planning and executing Community Surveys
- Accompany Digital POs and Digital BAs in their daily doings
- Define the demarcations between the two roles (PO | BA) and present a paper to the CoP Leads giving an indication on the definition & division of roles between Digital BAs and Digital POs (project)

## Requirements

Play a role in building our Communities of Practice. Make a contribution. It empowers you to shape our digital environment actively. You can influence outcomes, contribute to the collective progress. Create a sense of ownership and fulfillment in the process.

- HF diploma, Bachelor's, Master's students or graduates (HF diploma & Bachelor's students must have completed at least three semesters) in computer science, marketing, business administration, mathematics or similar studies
- High sense of responsibility, commitment to delivery, and constant improvement
- Strong analytical skills, with high attention to details
- Experienced at / willing to work both independently and in a team-oriented
- Positive attitude and flexibility to work in a dynamic environment
- Critical thinking and problem solving skills
- Stress tolerance
- Strong written and oral communication skills in English
- Innovation and technology mindset
- Technical background or understanding is a plus

Facts	
Location:	Zürich/Kloten
Employment level:	University internship
Function:	Other
Working time:	Full-time or part-time
Salary:	CHF 2,500 gross per month for Bachelor and Advanced Federal Diploma of Higher Education students or graduates / CHF 3,000 gross per month for Master students or graduates
Publishing date:	06-06-2024
Application deadline:	06-27-2024
Starting date:	August 01, 2024



#### **Benefits**







Profit-sharing programme



Subsidized parking or public transport



Company health management



25 days of annual vacation



Nursery



Flight benefits



scheme







Remote working

Modern Offices

Diversity programmes

Discounts

Employee and networking events

Paid maternity and paternity leave

# Contact

Please apply via our career page swiss.com/career. The contact person is Tiziana Larosa, CoP Digital Business Analyst. We are looking forward to your application.

# Tiziana Larosa

CoP Digital Business Analyst Swiss International Air Lines AG

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# Company

About Swiss International Air Lines AG

It's the little differences that make working at SWISS so appealing. The fact, for example, that we treat every detail with care, see quality in terms of hospitality and view nationality through an international lens. In a similar way, we see variety as richness, a job as an experience and SWISS as a world of inspiration. You, too, will be stimulated in our special working environment - one in which, wherever you are, you'll always feel: Truly SWISS.... where people matter.

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